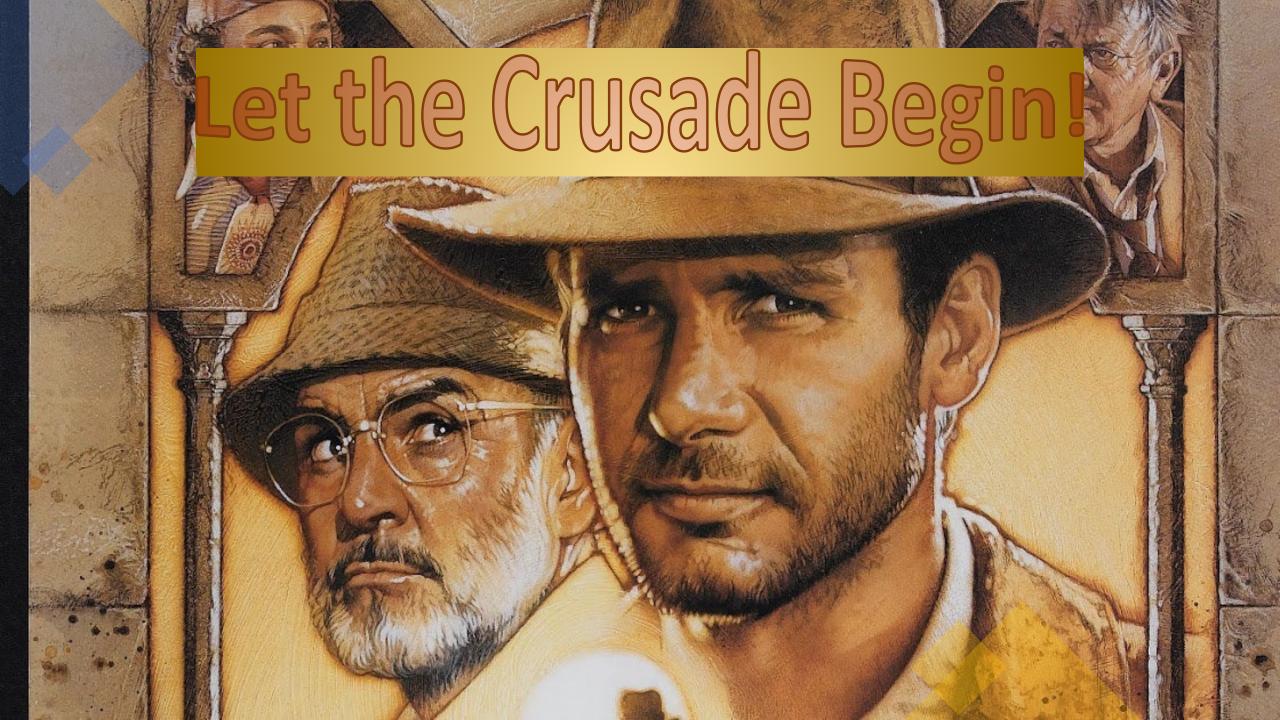


Reaching Out for Help is the New Knowledge



## Wayfinding Team









#### O. Wayne Reynaud

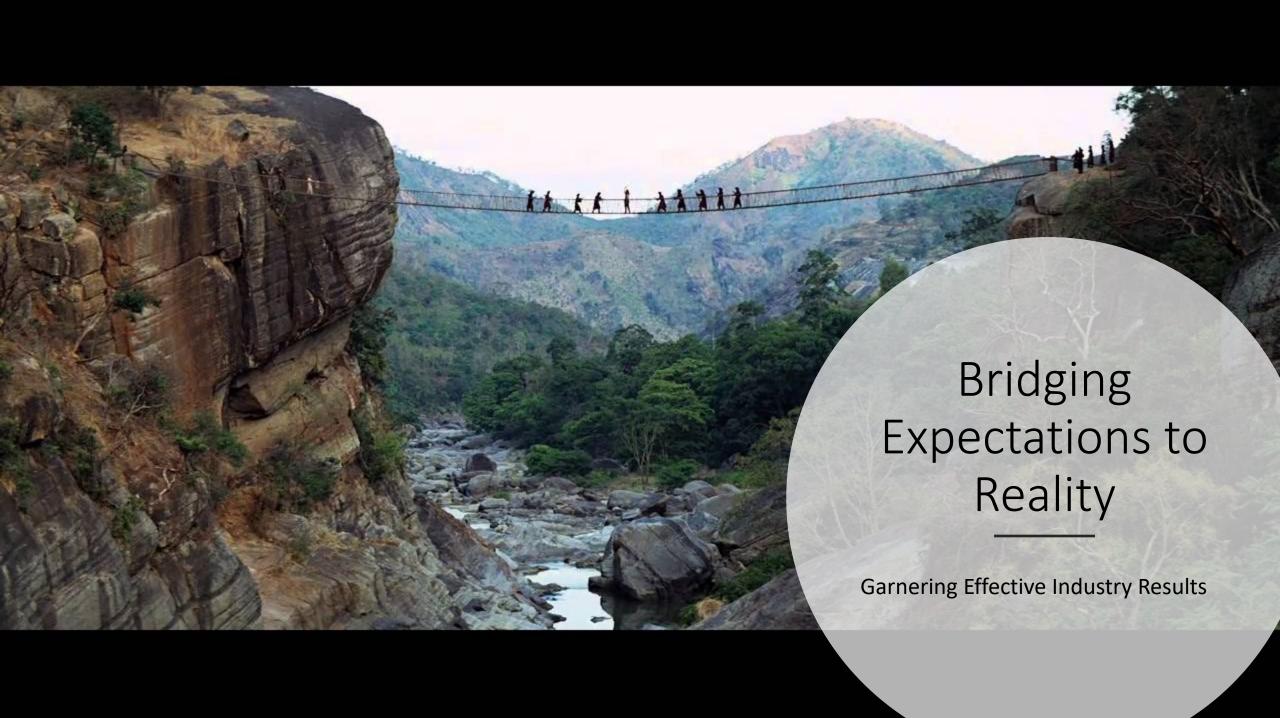
Passionate School architect and principal at HKS, A4LE Leader, Dedicated community connector

#### **Easy Foster**

Director, leader, orchestrator, and district visionary – Conroe ISD, Aggie Alum, change agent, and village trailblazer

#### Julie Williams

Obsessive, eager, firehose of planner, educationally driven, community-centric school planner and dedicated A4LE leader





# Wouldn't it Be Nice...

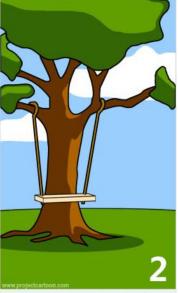
### **5 Tips for Managing Professional Stress**

- Get the right tools for the job to help streamline your operation
- Create daily rituals and practices to help center and ground you
- Create an efficient system for tracking and managing tasks and appointments
- Maintain balance and harmony in your daily routines
- And wait for it...try not to do too much at once!





How the customer explained



How the project leader understood it



How the analyst designed it



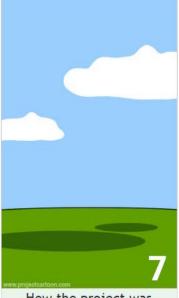
How the programmer wrote



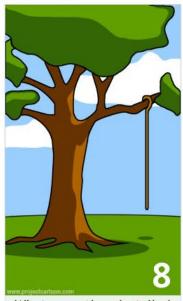
What the beta testers received



How the business consultant described it



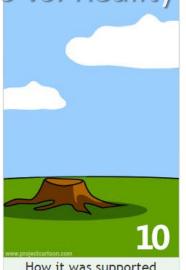
How the project was documented



What operations installed



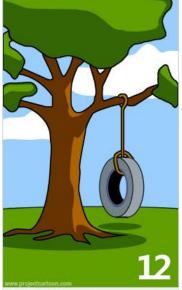
How the customer was billed



How it was supported



What marketing advertised



What the customer really needed

## Bridging the Gap

VS.

#### **Expectations**

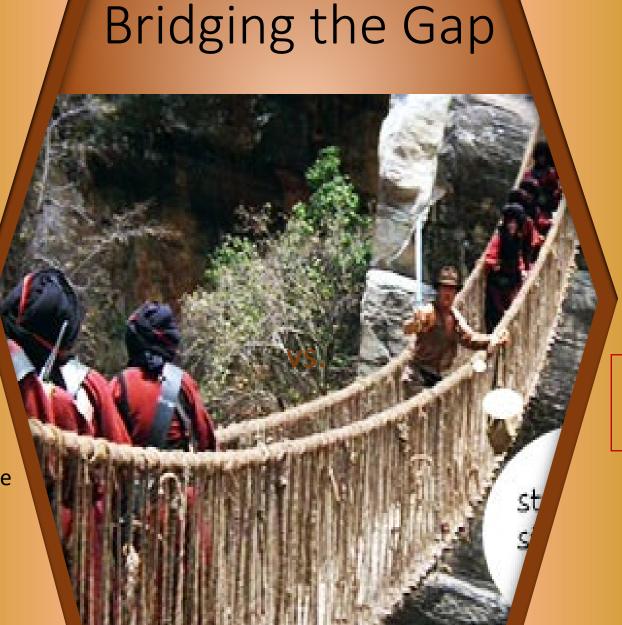
- On Schedule
- Under Budget
- Community Alignment
- No Negative Press
- Unique Building
- Student Achievement
- Permit in Hand
- Great Construction Experience
- Easy Closeout

#### Reality

- Delays
- Unstable Market
- Community Resistance
- Social Media Nightmares
- Unique Building
- Student Achievement
- Permit in Hand
- OK Construction Experience
- Not Closed Out

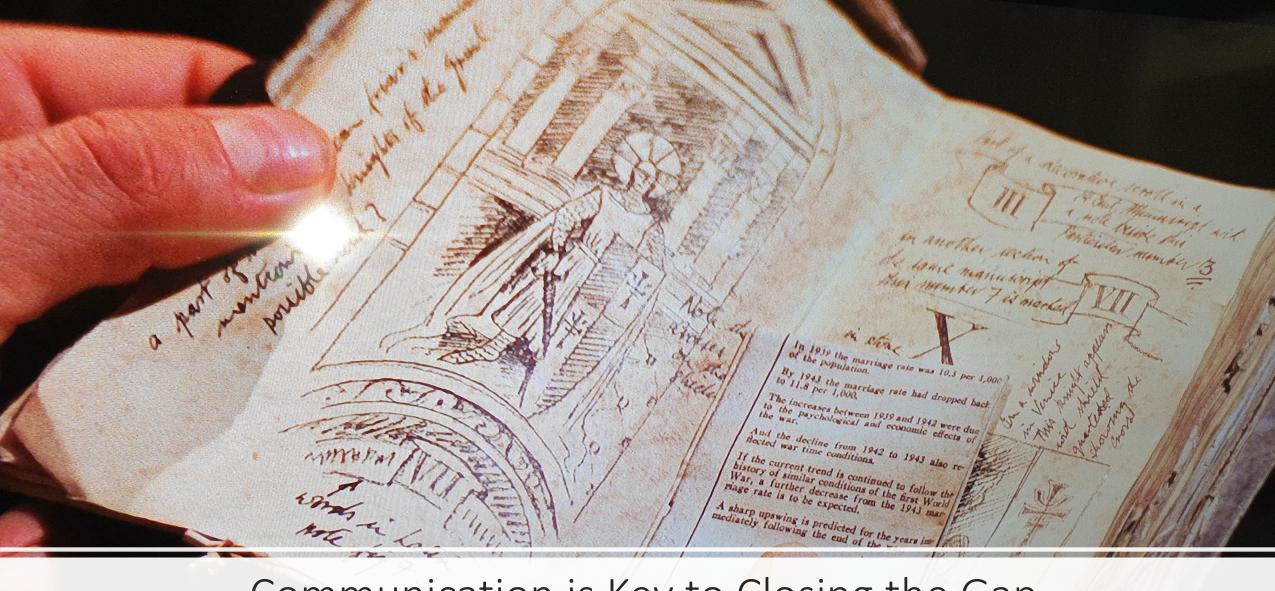
#### **Expectations**

- On Schedule
- Under Budget
- Community Alignment
- No Negative Press
- Unique Building
- Student Achievement
- Permit in Hand
- Great Construction Experience
- Easy Closeout



#### Reality

- Discussed Acceptable Revised Schedule
- Established Budget
  Priorities
- Community Transparency
- Social Media Management
- Unique Building
- Student Achievement
- Permit in Hand
- Good Construction Experience
- Working on it TOGETHER



Communication is Key to Closing the Gap

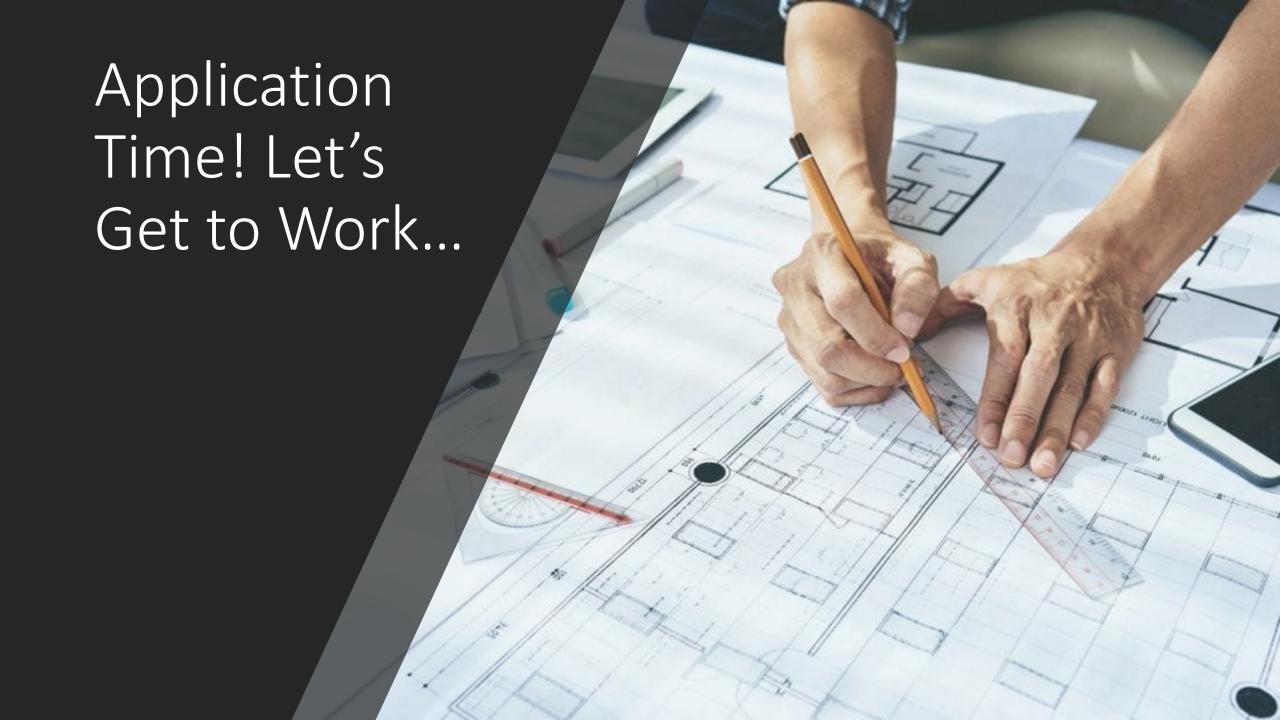


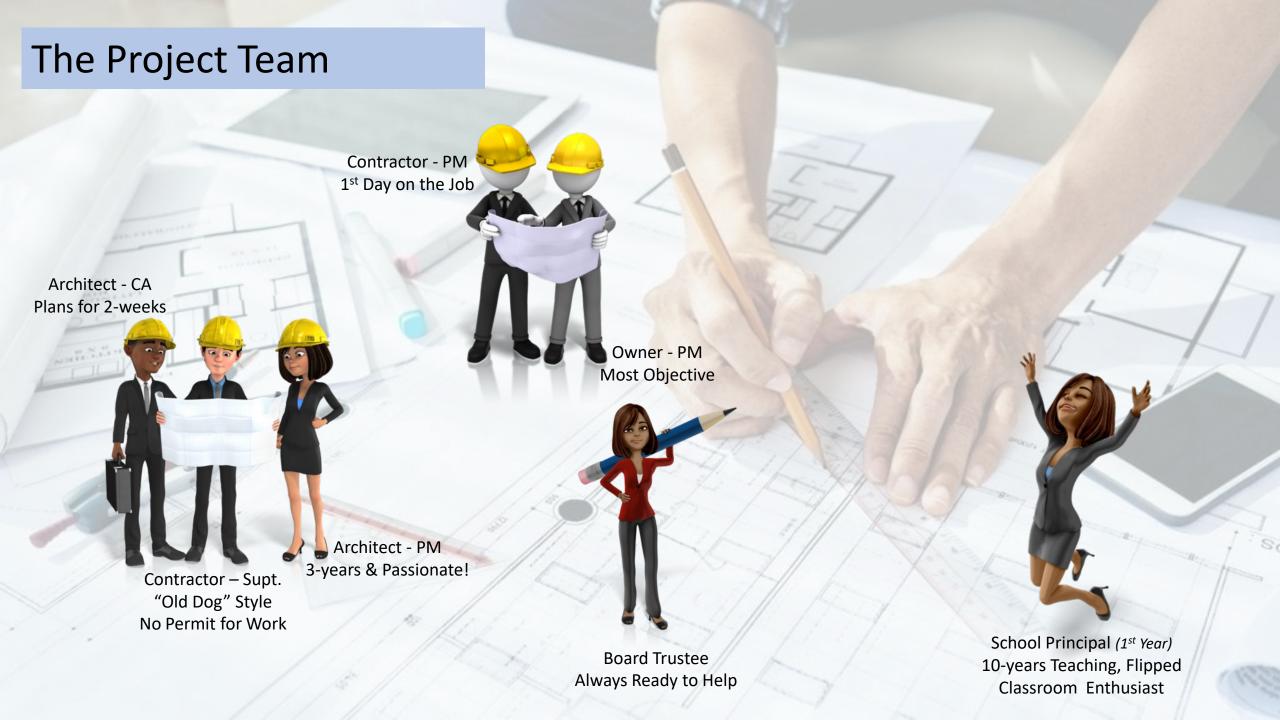
How Do You Know What to Ask for When You Don't Know the Question?











## Project Scenario: Replacement Middle School, Anywhere ISD

#### **CMAR Selected Project**

- 35 Acre Site
- Demolish old and existing structures
- 6-lane track and field with stadium seating for 1,200
- 1,200 students Grades 6-8
- 165,000 *gross* square foot facility
- **Project** Budget \$64,000,000
- Project designed, board approved & ready to bid
- Construction schedule 12 months
- Project to begin construction in June

#### **CSP Selected Project**

- 35 Acre Site
- Demolish old and existing structures
- 6-lane track and field with stadium seating for 1,200
- 1,200 students Grades 6-8
- 165,000 gross square foot facility
- *Project* Budget \$64,000,000
- Project designed, board approved & ready to bid
- Construction schedule 12 months
- Project to begin construction in June

