

How Do You Know What You Don't Know?

Wayfinding Through the Pursuit of Happiness & Experience



An aerial photograph of a large, intricate green hedge maze. A wooden walkway winds through the maze. In the center-right, a spiral notebook is placed on a path. The maze is composed of tall, neatly trimmed hedges.

Session Thought Leaders

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Learning Objectives



Four Learner Outcomes:



1. Audience members will learn essential elements of what is needed to run any type of project (project management)



2. Learners will engage with one another to test and develop project outcomes



3. Learners will walk away with clarity related to the why, how, when, and what of developing protocols, templates, and processes



4. The learners will gain valuable insight related to the big picture of planning, design, and construction projects



Experience



Intergenerational Engagement

The background of the slide features a repeating pattern of light blue question marks inside white speech bubble shapes, set against a teal background. The speech bubbles are arranged in a staggered, overlapping manner.

Information Gathering

Questions for You

- What are the obstacles you face to get information you need?
- How do you feel when you are put in the position to know or do something you are not skilled to deliver?
- What actions have you taken when you find yourself in that position? What do you do?
- How did that action work out for you?

Building Your Toolbox

Planning

Design

Construction

Operations

SUCCESS

PROJECT MANAGEMENT



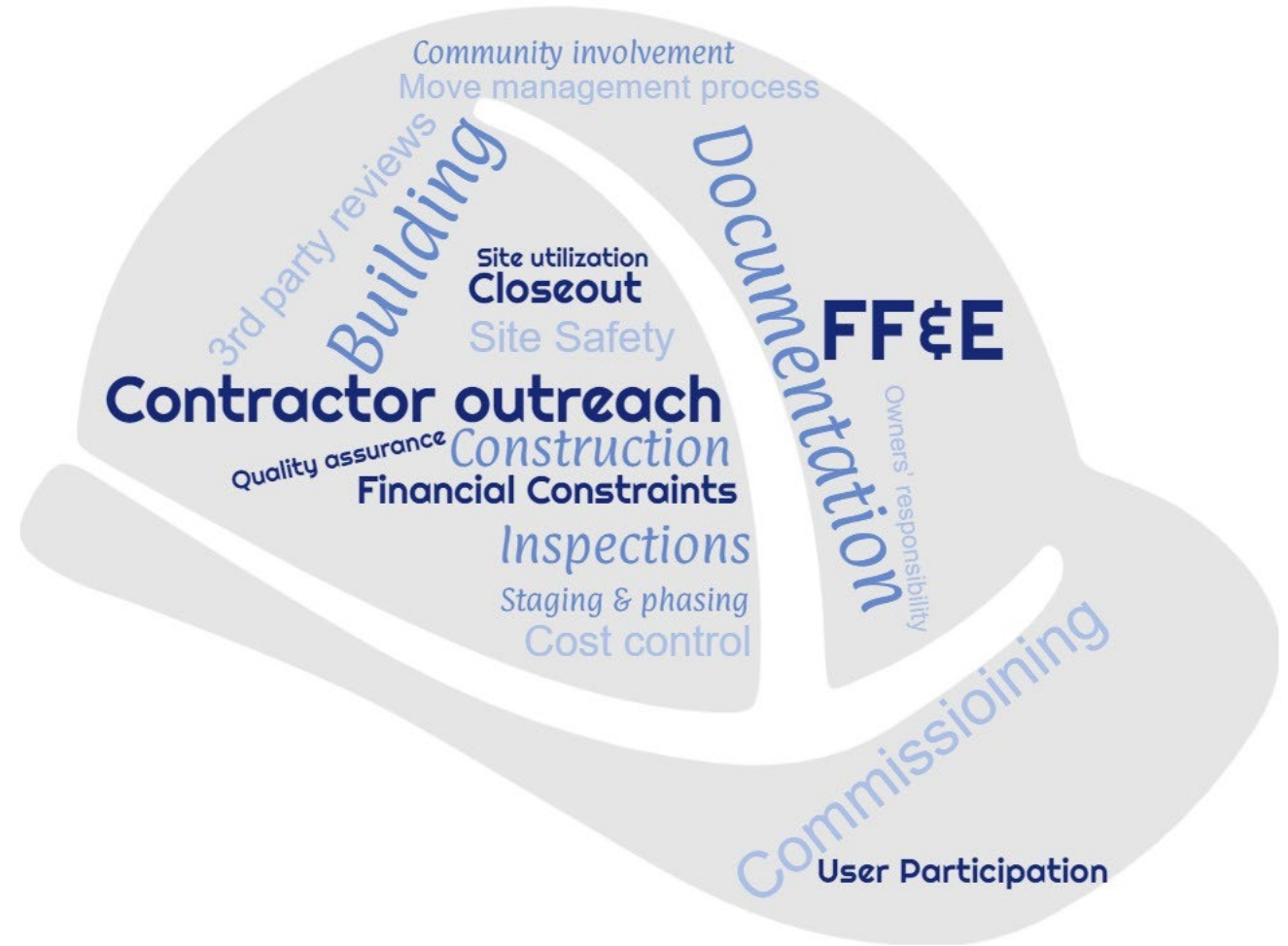
Building the Toolbox

DESIGN



Building the Toolbox

CONSTRUCTION



Building the Toolbox

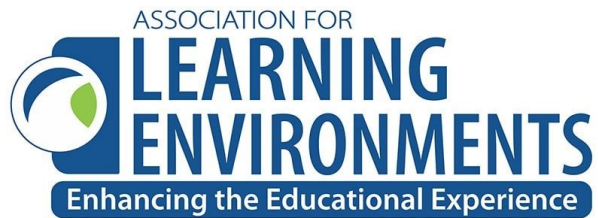
OPERATIONS





**Do you ever
feel you keep
reliving the
same day
over and over
and over
again?**

Resources



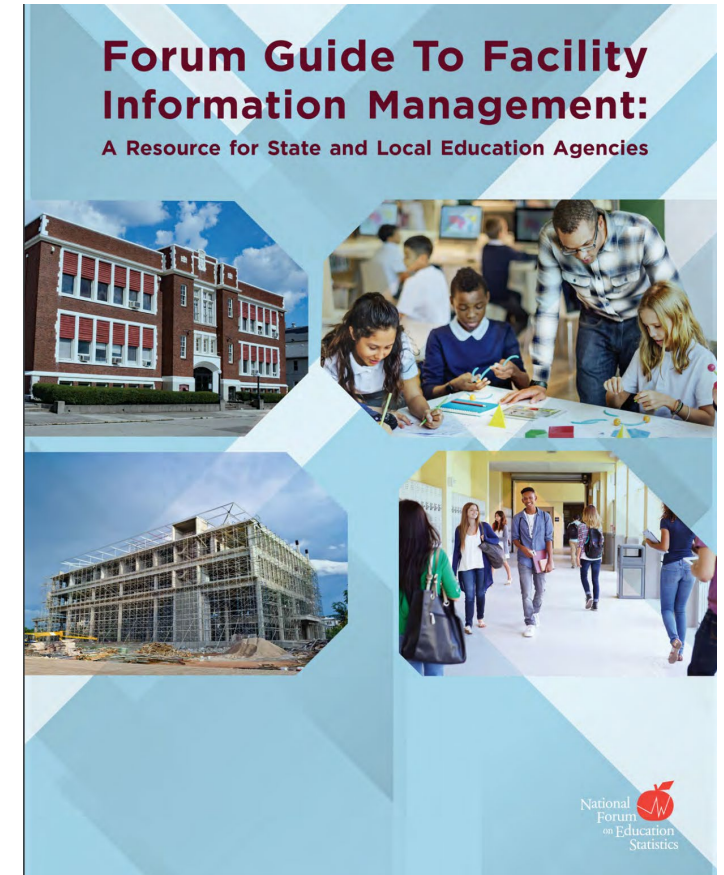
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Advanced Academy



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NEXT STEPS