

PUBLICATIONS SHIPPING POLICY

Payment method

All prices stated are in US dollars.

Visa, Mastercard and American Express are accepted. A4LE will not store any credit card information in order to maintain customer privacy and security.

Hard Copy Orders & Delivery

Hard Copy Products will be delivered to the address indicated by you at the time of making the order. Delivery will only be made to the address indicated by you and A4LE will not be responsible for delivery to an incorrect or outdated address.

All delivery shall be subject to the terms and conditions of the courier and A4LE will have no liability arising from any loss or damages of such delivery. Couriers A4LE uses: UPS or USPS

If any part of an order is found to be missing or incorrect, please email A4LE immediately at edi@a4le.org.

All orders will be processed and shipped within 3 to 5 business days.

Estimated Delivery Time after item shipped:
USA Standard Delivery: 5 to 14 business days
USA Expedited Delivery: 2 to 3 business days
International Delivery: 14-20 business days

Charge

Delivery cost may vary per country or area.

International Customs/Import Duty

When ordering from this website, you are responsible for assuring the product(s) can be lawfully imported to the destination. Please note that the destination country may charge import duties, taxes and fees that you may have to pay ahead of delivery and A4LE will not be responsible for these charges. The destination country may also ban the import of the product(s). A4LE will not handle any refund/return of products on this ground. Customs policies vary widely; you should contact the destination customs office for more information. When customs clearance procedures are required, it may cause delay(s) beyond our original delivery estimate(s).

Electronic Publications

Electronic Products will be emailed to the email address on record within 2 to 3 business days. Delivery will only be made to the email address indicated by you and A4LE will not be responsible for delivery to an incorrect or outdated email.

Returns & Refund

No refunds or returns are allowed once an order has shipped or electronic products emailed.

Please inspect all hard copy orders upon delivery. If a product arrives damaged and requires exchange, please email edi@a4le.org within 7 days of the delivery. Information regarding the replacement process will be provided.